



HEXAGON

JOB POSTING

Job Title: Field Services Technician	Job Level: Support III Status: Salary Non - Exempt
Reports To: Field Services Supervisor	Department: Technical Services - MP
Location: Lincoln, NE	Post Date: January 2019

Job Summary:

The HTS Service Technician's primary responsibility will be to support requalification testing and product repairs of TITAN® IV modules located domestically and internationally at various customer sites. This work will include but is not limited to disassembly and reassembly of TITAN® IV modules, troubleshooting issues and creating solutions while working with the highest regard for safety due to nature of the product, weather conditions and operating of various lifts (i.e. forklift, all terrain and man lifts). Additional responsibility will include supporting all warranty and service work of mobile pipeline products.

Duties and Responsibilities:

- Ability to provide on-site quality technical service on Hexagon Mobile Pipeline field modules
- Ability to perform preventative maintenance, test and troubleshoot modules to maintain safe functioning cylinders.
- Advise customers of necessary service work and make recommendations to customers regarding replacement of worn or damaged parts.
- Ability to inform and train customers on proper operation and general maintenance of equipment.
- Must maintain proper inventory of parts and report shortages or needs in a timely manner.
- Completes work assignment documentation, expense reports, and daily time cards.
- Maintain up-to-date knowledge of equipment changes or modifications through various resources: company training, maintenance manuals, and/or engineering documents.
- Informs Supervisor of any significant problems, progress or difficulties while in the field.
- Responsible for following all policies and procedures pertaining to Hexagon Technical Services.
- Ability to travel up to 70% (sometimes for multiple weeks at a time).
- Represent Hexagon Lincoln in a professional manner, keeping with its standards of conduct.
- Perform other duties as assigned

Supervisor Responsibilities:

The job has no supervisory responsibilities

Education, Certification & Qualifications:

- High School Diploma or equivalent.
- Vocational degree or certification from a technical or trade school or commensurate experience.
- Must have a valid driver's license with an acceptable driving record.
- Ability to be HTS Certified for Forklifts, All Terrain Lifts and Man Lifts.
- Ability to adjust work hours and schedule to support internal and external customer needs

Knowledge, Skills and Abilities:

- Ability to troubleshoot, test, repair and service technical equipment
- Ability to understanding the HTS Warranty program and effectively communicate to customers
- Ability to interpret engineering drawings and specifications
- Familiarity with natural gas vehicle fuel system design and operation
- Familiarity with composite pressure vessels; design, mounting, control valves and safety devices
- Knowledge in the safe handling of high-pressure equipment and flammable gas
- General computer skills with basic understanding MS Office software

Hexagon Lincoln provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, sex, affiliation, national origin, age, disability or genetics.



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- Organized and accurate keeping of records
- Familiarity with the 8D root cause analysis and corrective action process to problem solving
- Knowledge in the use of hand tools

Physical Demand & Work Environment:

- The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- While performing the duties of this job, the employee is regularly required to stand for long periods of time and use hands to finger, handle, or feel. The employee is frequently required to stand, walk, reach with hands and arms; stoop, kneel or crouch; talk and hear. The employee must occasionally lift and/or move up to 100 pounds (with assistance). Specific vision abilities required by this job include close vision, and ability to adjust focus.
- Must be able to work extended hours when traveling to customer locations (up to 14 hours per day) based upon customer needs. This position works in the plant and outdoors in the field, therefore subject to all weather conditions sometimes to include extreme cold and heat. The work described while working in the field will require the HTS Field Services Technician to wear all PPE to include: safety glasses, hard hat, ear protection, leather gloves, safety vest, safety harness & steel toed boots.

Apply

Internal Applicants:

Complete an internal application and submit it to Human Resources

External Applicants:

Email your resume to: applymp@hexagonlincoln.com OR mail your resume to:

Hexagon USA Holdings, LLC

Attn: Manager, Talent Acquisition

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